



hope moves forward 2012-2013 Annual Report

















Dear Family & Friends

"Hope Moves Forward." It is not only the theme of this year's Annual Report; it is a way of life here at Villa Esperanza Services. Forecasting the needs of our clients and taking action to fulfill them has been key to providing Love, Care and Hope for individuals with developmental/intellectual disabilities for the past 52 years. We believe that each child, adult and senior that we serve should be able to take complete advantage of their capabilities and live full lives as productive members in their community. At every stage of their journey, we provide education, training and support.

This past year has seen many accomplishments. We have increased revenues through program growth and targeted fundraising strategies while decreasing expenses that did not affect the direct delivery of services to our clients. Our advocacy efforts in alliance with other organizations in the Developmentally Disabled Community helped to rescind a 3% funding cut at the state level. Plans for a program to transition our students from school to work have moved ahead. We also initiated action to ensure that this next generation of adults will have appropriate residential options and that adults currently living in our residential homes will have access to increased levels of care as they age.

What may not have been as visible were the collaborative efforts of many individuals directed toward laying the foundation for new and expanded facilities. This includes new buildings for our Villa Street campus and a permanent home for our Dimensions Day Program. Villa's Board of Directors made a decision in 2012 to move forward with plans to launch a Capital Campaign to fund this project. We believe that our clients deserve an environment that reflects their spirit of growth and achievement. The new facilities will secure Villa's future as a leader in the field of human services and serve as a landmark in our community.

As we move forward, we continue to focus on strategies that will ensure a continuum of care for each individual we serve, from our youngest students to our active adults to our most vulnerable seniors. **We are truly grateful to all of you who believe in our vision and help us to make it a reality. Thank you.**

Sincerely,



Condice & Rigues

Candice Rogers
Chairman, Board of Directors



Kelly White, MA, LMFT Chief Executive Officer

Thank You to Our Family of Donors

Villa Esperanza Services has a long history of committed donors that help Villa stay at the forefront of community needs. Thank you to each of the following for continuing to support Villa, every gift makes a difference, every gift changes lives.

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Every effort has been made to ensure the accuracy and completeness of the acknowledgement of donors from July 1, 2012 through June 30, 2013. We sincerely regret any omission or error, and would appreciate having our Development Office notified of any corrections or additions that are needed. Thank you.

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hope moves forward

Jamie Henneberry

primary focus at Villa is to provide services that will help individuals with developmental/intellectual disabilities take full advantage of their capabilities and function as productive members of the community. When an eight year old boy with serious behavior problems started at the Villa Esperanza School thirteen years ago, that might have seemed like a pretty lofty goal. Today, that objective is rapidly becoming a reality for Jamie Henneberry.

Jamie is a unique individual. He's fun, endearing, affectionate and his personality far outshines his disabilities. He is a huge fan of music and movies, capable of replaying scenes out loud at will. For 13 years, he has commuted via taxi with his regular driver, Mr. Rueben, from Manhattan Beach to our Pasadena campus. He sits in the back seat devouring the entertainment section of the LA Times as if he were a movie executive headed to the studio.

During his time at Villa's school, Jamie has been able to make a real shift in the balance between his positive

and negative behaviors. Villa's comprehensive team approach was critical for Jamie's success. The staff worked together to establish an appropriate plan for him and followed up with consistent execution to reinforce it. For Jamie, the team included Speech and Occupational therapists, behaviorists, teachers and a very dedicated one-to-one aide.

In his final year here at Villa's school, Jamie is able to focus and wastes no time getting settled into the classroom and starting his work. When his school year ends, he will most likely transfer into one of Villa's adult programs. He is also transitioning from living with his family to residing in one of Villa's group homes. Jamie's dad relates that a couple of years ago, someone told him that Jamie might be able to have a job someday. He didn't believe it then, but now as he sees Jamie slowly maturing into a responsible adult, it has become a credible possibility and his greatest hope.





hope moves forward Capital Campaign for Villa Esperanza

I ith the excitement that our founders must have felt 52 years ago on the day they opened the doors of the Villa Esperanza School, the vision of Villa's vibrant new campus and facilities is moving forward towards reality. During the past year, the time and talents of many individuals have been devoted to planning and embarking on a capital campaign to raise the \$9 million dollars needed to complete the first phase of Villa's master plan. The project will include building a new school to replace the current one and purchasing a permanent home for the Dimensions Adult Day Program.

The words most often associated with Villa reflect praise and admiration for the work we do and cite our effectiveness and leadership in the services we deliver. When it came to our aging facilities, the

kindest descriptions were "endearing" and "eclectic." While our campus is well maintained, the mix of old, repurposed buildings represents an earlier era in the history of the developmentally disabled. In the words of Jim McDermott who is the Capital Campaign Co-Chair along with his wife, Cynthia Kurtz, "Our new facilities will be functional and flexible to represent who we are today: open, soaring, light-filled and modern."

The concept that our clients and our staff were deserving of a far better environment became the catalyst for action on the part of two very generous foundations. Leading the charge, the Ayrshire Foundation which is dedicated to "creating opportunities and improving the lives of others," pledged the first \$1 million gift. They were quickly joined by the Wells Fargo Foundation who also made a \$1 million dollar pledge.

Jonathan Weedman, head of Wells Fargo Foundation in Los Angeles stated that the gift to our capital campaign is a response to the "urgent need to renovate the school facilities." Lisa Stevens, Wells Fargo Pacific Midwest Bank Executive added that the two lead gifts "convey the passion and the confidence that everyone in this community has for what Villa has done for over half a century and continues to do."

Villa is very appreciative of our 21 year partnership with Wells which includes the many executives who have served on Villa's Board since 1993 including current board member Joe DeFur and former board member Rich Byrd who is now serving on our Capital Campaign Cabinet. "Wells Fargo's consistency of support is directly linked to the positive impression made by Villa," explained Tim Hanlon who is President of the



Services

Wells Fargo Foundation as well as a member of our Capital Campaign Honorary Committee. "We have been endlessly impressed with their focus, energy and commitment" added David DiCristofaro, Wells Fargo Greater Los Angeles President. "Wells Fargo is aware that rates of certain mental disabilities such as autism are on the rise, and Villa's services grow even more imperative to the success of our community."

Villa Esperanza Services is proud and grateful to be supported by Ayrshire, Wells Fargo, Pasadena Community Foundation, Villa's Board members and many other philanthropic individuals who have already pledged to help underwrite the campaign. Their generous gifts have provided the means and the momentum for Hope to Move Forward.

We are grateful for all of our donors who have decided to help hope move forward with their generous pledges to the capital campaign.

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hope moves forward

Cynthia Kurtz and Jim McDermott

/illa is very fortunate to have Cynthia Kurtz and Jim McDermott on our team. Jim, a public affairs strategic communication consultant, has been involved with the Developmentally Disabled Community since the mid-eighties when he was a board member at Lanterman Regional Center. Subsequently, he joined Villa's Board where he has served multiple terms as a member as well as Board Chairman. Cynthia, president and CEO of the San Gabriel Valley Economic Partnership joined in her husband's support of Villa when the two married. Their latest Villa venture is serving as Co-chairs of our Capital Campaign.

The reasons why they are committed to Villa really revolve around our mission and the results that we achieve. Jim is adamant about the importance of the continuum of care that Villa provides. "Villa epitomizes the cutting edge attitude of not just providing services like housing for individuals with developmental disabilities, but rather focusing on ways to support them in having their own lives and achieving their personal aspirations to the full extent of their capabilities. That's why there are people at Villa who have been here over forty years."

Their understanding of this client-centered approach is a big factor in their leadership of Villa's Capital Campaign to rebuild our campus and acquire a new day program facility. The new campus will be evocative of Villa's past and a symbol of its future. They both agree, "It's really about the clients; being able to fill the growing demand and providing them with the school, the therapy rooms and the playground they deserve. It will be a symbol of Villa in the community and more fundamentally, of developmentally disabled people in the community and the contributions that they are making." We are grateful to Cynthia and Jim for their contributions to Villa over the years and their leadership to help us move forward.





VILLA ESPERANZA SERVIC



PROGRAMS

- 1. School
- 2. Hjelte-Phillips Speech & Language Center
- 3. Occupational Therapy Clinic
- 4. Adult Day Program (ADP)
- 5. Dimensions Adult Day Program
- 6. Employment Services
- 7. Adult Residential Services
- 8. Adult Independent Living Skills Program
- 9. Community Integration Program

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hope moves forward

Miguel Lambrinos

t's not unusual for a young man in his early thirties to be living out on his own. Nor does it seem out of the ordinary that when his mother comes to visit him at his apartment on a warm day, that he would ask, "Mom, would you like something to drink? I have some apple juice." When she responds affirmatively, he replies, "Would you like some ice in it?" Sounds like a pretty uneventful conversation unless you were familiar with this particular young man and his history.

A year ago, if you said "hello" to Miguel Lambrinos, chances are he would give you a big smile, wave and giggle a little. While he had some speech capabilities, and had received speech therapy many times in his life, he rarely shared his voice.

While visiting Miguel, his father happened to notice that he was exhibiting increased comprehension when seeing words on signs and thought that he might benefit from reading lessons, so Miguel started taking "speech tutoring" lessons at Villa's Speech and Language Center. Working with therapy assistant Barbara Martin, the sight-word based program focused on recognizing functional words in his environment. Miguel was diligent in his lessons and made wonderful progress with his reading skills.

But the big news came when Miguel started speaking. His Villa job coach now describes him as quite talkative, participating in conversations with his co-workers and even initiating them. In another big move forward, he recently relocated from one of Villa's residential group homes to one of our independent living apartments.

So just imagine for a moment that you are Miguel's mom and you are visiting your developmentally disabled son, who rarely speaks, at his own apartment and he's asking you if you want ice in your apple juice. It's not a moment that you would soon forget! For Miguel, it's just one of many more to come.



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Anonymous Anonymous

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Ms. Esperanza Cajulis

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Thank You to Our Volunteers

/illa is an organization that has grown out of volunteerism. It was mothers coming together for the greater good that started our $^{\prime}$ organization. Today, Villa's volunteer program encompasses all ages and a variety of opportunities. Students, adults and families volunteer in the classrooms, in the adult programs, in the offices, serve as Board Members, committee members, they help beautify our campuses and homes and they are advocates. Our volunteers make our organization stronger. This past year approximately 250 Villa volunteers donated over 8,000 hours to Villa. Thank you to each of our volunteers. You help broaden our legacy.

We thank the organizations listed below for donating their time to Villa.

Aktion Club of Pasadena Aktion Club of Thousand Oaks Bank of America Blue & White Committees Boy Scouts of America California State University, Los Angeles California State University, Northridge Capital Campaign Committees Chandler School Circle K, Pasadena City College Civitan Club of Pasadena Community Council for Excellence The Diggers Garden Club of Pasadena Eleos Church Fair Ladies Auxiliary

Flintridge Prep Flintridge Sacred Heart Academy Green Street Restaurant Girl Scouts of America Jericho Road Keller Williams Realty Pasadena Kiwanis Club of Pasadena La Salle High School Loyola High School Mayfield Junior School Mayfield Senior School National Charity League, San Marino Chapter Occidental College Pasadena City College

Rotary Club of Pasadena Rotary Club of Thousand Oaks The Salvation Army Pasadena Tabernacle Santa Ana College Shakespeare Club of Pasadena Tournament of Hope Committees University of Southern California Villa Board of Directors Villa Esperanza Guild Villa Family Network Villa Housing Board Villa Young Professionals Wells Fargo Westridge School

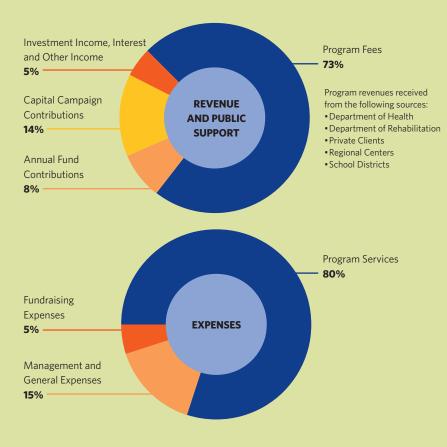


Keller Williams Realty Pasadena Red Day Volunteers

Villa Esperanza Services 2012-2013 Audited Financial Summary

STATEMENT OF ACTIVITIES

Total Support and Revenue \$13,360,185



STATEMENT OF POSITION

ASSETS	2013	2012
Current Assets	\$ 4,256,226	\$ 3,575,837
Property/Equipment	2,578,734	2,715,611
Other Assets	5,148,725	3,304,460
Total Assets	\$ 11,983,685	\$ 9,595,908
LIABILITIES AND NET ASSETS	2013	2012
Current Liabilities	\$ 1,041,187	\$ 812,741
Long-term liabilities	1,745,809	1,887,035
Total Liabilities	\$ 2,786,996	\$ 2,699,776
Net Assets		
Unrestricted	\$ 4,158,639	\$ 4,202,977
Temp. Restricted	4,015,790	1,760,376
Permanent Restricted	1,022,260	932,779
Total Net Assets	\$ 9,196,689	\$ 6,896,132
Total Liabilities and Net Assets	\$ 11,983,685	\$ 9,595,908

If you would like a copy of Villa Esperanza Services complete audited financial statement, please contact the Development Office at 626-449-2919.

PASADENA PROGRAM DIRECTORY

Villa Esperanza Services Main Office **Employment Services Independent Living Skills**

2060 E. Villa Street Pasadena, CA 91107 Tel 626-449-2919 Fax 626-449-2850 info@VillaEsperanzaServices.org www.VillaEsperanzaServices.org

Adult Day Program (ADP)

Westminster Presbyterian Church 1757 N. Lake Avenue Pasadena, CA 91104 Tel 626-398-4435 Fax 626-398-4707

Dimensions Adult Day Program

2031 E. Villa Street Pasadena, CA 91107 Tel 626-449-2919 Fax 626-449-2850

Hjelte-Phillips Speech & Language Center

435 N. Craig Avenue Pasadena, CA 91107 Tel 626-795-8355 Fax 626-499-2850

Villa School Campus Occupational Therapy Clinic

2116 E. Villa Street Pasadena, CA 91107 Tel 626-449-2919 Fax 626-449-2850

Adult Residential Homes, Pasadena

Allen House Brown House Chester House Dominion/Morehart House Murphy House Stahl House Villa Apartments Wagner House Wynn House

SAN FERNANDO VALLEY & VENTURA COUNTY PROGRAM DIRECTORY

Employment Services

756 Lakefield Road, Suite F Westlake Village, CA 91361 Tel 805-446-1939 Fax 805-446-1959

Community Integration Program (CIP) Independent Living Skills (ILS)

Under One Roof Human Services Center 80 E. Hillcrest Drive, Suite 103 Thousand Oaks, CA 91360 Tel 805-446-4500

Adult Residential Home, Thousand Oaks

Warwick House

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Mission

Providing Love, Care and Hope for Individuals with Disabilities and their Families since 1961.

Villa Esperanza Services programs are licensed and accredited by: California State Department of Education California State Department of Health California State Department of Community Care Licensing CARF, the Commission on Accreditation of Rehabilitation Facilities

Villa Esperanza Services is an equal opportunity employer.

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^{**}Indicates 2013-2014 only



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